



NINE INSURANCE AGENCY, INC.
COMPLETE INSURANCE SERVICE

Dear Clients and Friends of Rob Nine and Nine Insurance,

As you may or may not know, Rob passed away on July 5 surrounded by his wife and children. Rob was a good man and took great pride in serving all of you. If you knew Rob personally, you know that his faith in Jesus was evident in every aspect of his life, making him the man that he was and the type of business that he ran.

On behalf of Rob, his wife and children, his parents Bud and Joyce Nine, Edna, and the entire O'Neill team, we are grateful to be able to take the baton and continue to serve you in the way that Rob always has. In Rob's letter to you last month, he stated that he hand-selected O'Neill Insurance because of the confidence that we will care for you as he did all these years. I give you my personal assurance that we will work diligently to live up to the expectations that have been set by Rob and Edna.

Although we've moved the office to 111 High Street in downtown Wadsworth, we are committed to making sure there will be minimal interruptions. You will be pleased to know that Edna continues to be here to serve you, and you may still reach her at 330-753-1006. She is enjoying the new team she is working with that can help provide support to her in the office, and to you when she is on vacation.

I invite you to email me at poneill@oneillinsurance.com or call me at 330-331-7951 to introduce yourself or to ask any questions you may have about your insurance program or about our agency. If you leave a voice mail, I will return your call as soon as I can.

I firmly believe you will find out for yourself that our team will do all we can to provide the best insurance advice and protection you've become accustomed to at Nine Insurance. For more information about our team, please check out our website at www.nine-insurance.com where you will find valuable information and all of the services that we provide.

Warm Regards,

Patrick O'Neill, President
O'Neill Insurance